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## Plex server offline ios

Plex Media Server Version#: 1.19.4.2865 Player Version#: 7.0 MacOS version: 10.15.4 IOS version: 13.4.1 My IOS apps and Apple TV will not connect to a local PLEX server running on a Mac. I continually get an error offline next to the server name on both my iPhone and iPad. The Apple TV app, which was downloaded today, won't connect. All devices are authorized on the server. I tried to delete them and re-authorize, sign out, stop the server and restart several times. I even turned off the VPNs on the devices. Nothing's working. I looked through Plex Help and Forums and tried everything I could find to fix the problem, but without any effect. Maybe it's something simple I haven't found yet. Any ideas? Thanks! That's why I was able to solve the problem. The firewall has been blocked by the plex server. When it all came off, it seems to work. This topic was automatically closed 90 days after the last reply. New answers are no longer allowed. So I recently switched to the iPhone and I noticed that after a few days or so, my device or my wife, who also has an iPhone, will show the local Plex server offline. I can still connect to my friends servers, just not with the local. If I look at my android or desktop, it doesn't work any questions. The only way to solve this is to re-start the Plex service on us. I've never had this problem before. Who knows about the correction? I'm running the latest Plex and Plex app on my device. Page Notes 2 7 If the Plex application cannot find or connect to the plex media server, first make sure that: You are using the current version of the Plex Media server. Check our Downloads page for the latest version. You signed in to Plex Media Server with a Plex account Your application is logged on and connected to your account Linked Page: Plex Downloads Related Page: Sign in to your Plex account General troubleshooting Here are some general troubleshooting steps: Make sure you have the current version of the plex media server installed Make sure your server is listed on the Devices page Disable any VPN on your computer or router Onemogocite was projeksi, using your computer or router Make sure you do not require secure connections on the server while you are using an application that you do not support (see below) Once you have checked this: Log off from plex account i u application i Plex Media Server Log on to plex account u Serveru Then log u account u application Plex Depending on whether your application is local or remote on the Server, there are other things to check. If you continue to have a problem, then publishing details in our forums to support the best resource for you. For more information you can collect, see related information. Related page: Plexu Support Forums Related: Use information about plex.tv resources to troubleshoot App and Server app connection problems on the same network When the Plex and Plex Media Server application is on the same local area network: Verify that the server and application are on the same network subnet Tip!: Make sure that the netmask mask is set up correctly so that the devices are actually treated as on the same subnet. Application is away from the server If your application is not on the same network as your Plex Media Server: Ensure that remote access is successfully enabled for the server-related page: In some cases, you may not be able to access the server settings, you may find that the server entry does not appear in the Settings section of the Web application, so you can't try to sign in to the server. This often happens when you are not already logged on to the server and are using the Plex Web App guest. Download the package version of Plex Web App on the server using or for example Log on to Plex Web App Access to server settings and login to the server When you do, your Plex Media Server must also be displayed when using the Host Plex Web App. Related Page: Opening the Plex Web App Related Page: Why am I locked out of server settings and how do I get in? Security improvements have been improved to protect users by using a third-party application that cannot log on to Plex Media Server version 1.1.0. Basically, if you are logged on to Plex Media Server, then applications that access the server must also be logged in. In rare cases, you might have an old, outdated app that doesn't support signing in to LG's Media Link or Smart Sharing apps. To give such applications access to a Plex media server, you'll need to make a certain exception for them. Find the local IP address of the device on which the application is running. You'll usually be able to find this in your device's system settings. In Plex Web App, go to Settings &t; server &t; network. Enter the IP address from step 1 in the list of IP addresses and networks that are allowed without setting and saving the aut. Related page: Server settings &t; network Some third-party apps also can't connect if you added a security PIN to your account. If you need to remove your account PIN, you can do so on the account information page. Related page: My home related page: I forgot my Plex account pin, how can I reset it? How can I change my PIN? Third-party clients are also generally unable to connect through secure connections. For more details, see the information below about secure connections. Secure connections By default plex media server prefers to use secure connections for applications that support them. However, not all applications support secure connectivity. Make sure you don't unimportantly block unsupported apps. Make sure that the application supports secure connections If the application is not supported, make sure that the secure connection server setting is set to (not required) Tip!: By default, most Plex apps that support secure connections will be set to avoid connecting to the which are not available safely. Therefore, make sure that the safe server connection setting is not set to Disabled, or the application will not be allowed to connect. Related Page: How to use Secure Server Connections Linked Page: Network DNS Rebinding Some routers or modems will not allow DNS regrouping by default, which may affect or even prevent the application from connecting to Plex Media Server on a local network. For most users, this won't be a problem, but some users of more advanced routers (or those provided by some Internet users) may run into problems. Similarly, some DNS providers (such as your ISP) may prevent DNS from being regrouped. See How to use secure server connections in How to use secure server connections. Related page: How to use secure server connections Antivirus or security software Interference In a small number of cases we have seen users with antivirus or security software that has interfered with things so that the application cannot connect to Plex Media Server. Some possible causes (although this is not an exhaustive list): Security software on your computer Antivirus software on your computer Proxy (on computer or network) VPN Software that is known to have caused problems earlier: Please see Possible solutions information in the following article. Related page: Plex Media Server cannot sign in to a plex account or must be required to have a VPN on plex media server platforms running on some Plex applications, do not allow us to actively scan the network and search for available Plex Media Servers. Other platforms do not allow direct communication with any private IP (e.g. no IP on your local network). Among other things, these restrictions affect PlayStation apps, Smart TVs, and Xbox. This means that we need to get connection information in another way that is available when the plex media server and application are entered into the Plex account. This can be achieved because your Plex Media Server will send your private and public IP address plex.tv, which plex can then obtain and use to search servers. If you are using a VPN (virtual private network), the IP information may be incorrect because of the VPN, and therefore the Plex application does not have the correct/necessary information to find the PLEX media server and connect. What you can do basically, you want to ensure that your VPN doesn't interfere when Plex Media Server sends connection information in plex.tv. Disable VPN Launch Plex Media Server Ensure that the server is successfully entered under Settings &t; Server &t; General Enable VPN when you should do so, you must do the above steps whenever new connection information will be sent plex.tv, Which includes: launching or restarting servera Login to the server network changes appear on your computer (e.g. laptop switcher from wire to wireless connection) Jelit taj article useful? You have already provided for this article, thank you for helping us improve our articles. Thank you for helping us improve our articles. We'll take it from here. For this article you have already provided feedback, thank you. I guess you've already left that comment. If you want to vote if this article was helpful, sign in with your plex account. Account.

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